

PRINT YOUR CAREMARK ID CARD

Caremark has made us aware of a problem with the production of the new prescription drug books and ID cards. As soon as we can get the benefit book proof, Caremark has indicated that our production will be done on a priority basis. Employees that did not make plan changes will not be getting new ID cards. Only members that made changes during open enrollment will get new cards.

New ID cards will be sent to members that changed to or from Plan C and those who added new dependents. For members that moved from the standard drug plan (Plans A & B) shown on the card as RXGRP: RX1600 to Plan C, this changes the group number [RXGRP] that your pharmacy needs to input into the Caremark system. The other info is the same but the pharmacy will need to enter the proper group number for your claims to process. The group number depends on which health plan vendor you selected. The RXGRP numbers for Plan C are:

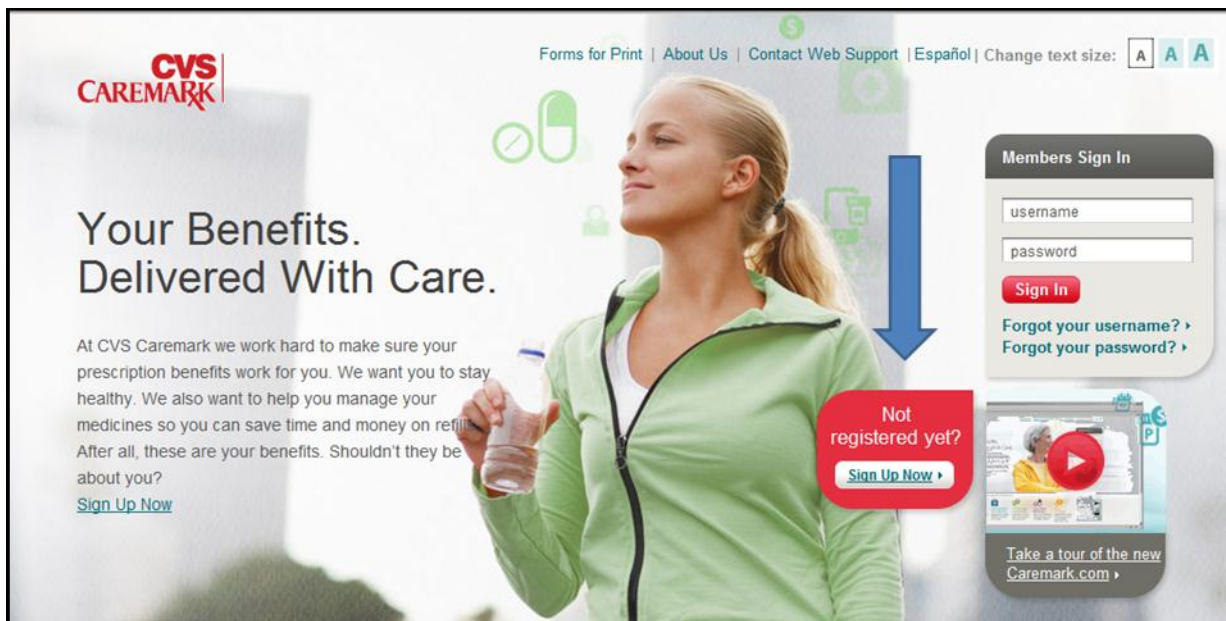
RX1603 KSE – Plan C - COVENTRY

RX1605 KSE – Plan C - UHC

RX1606 KSE – Plan C - BCBS

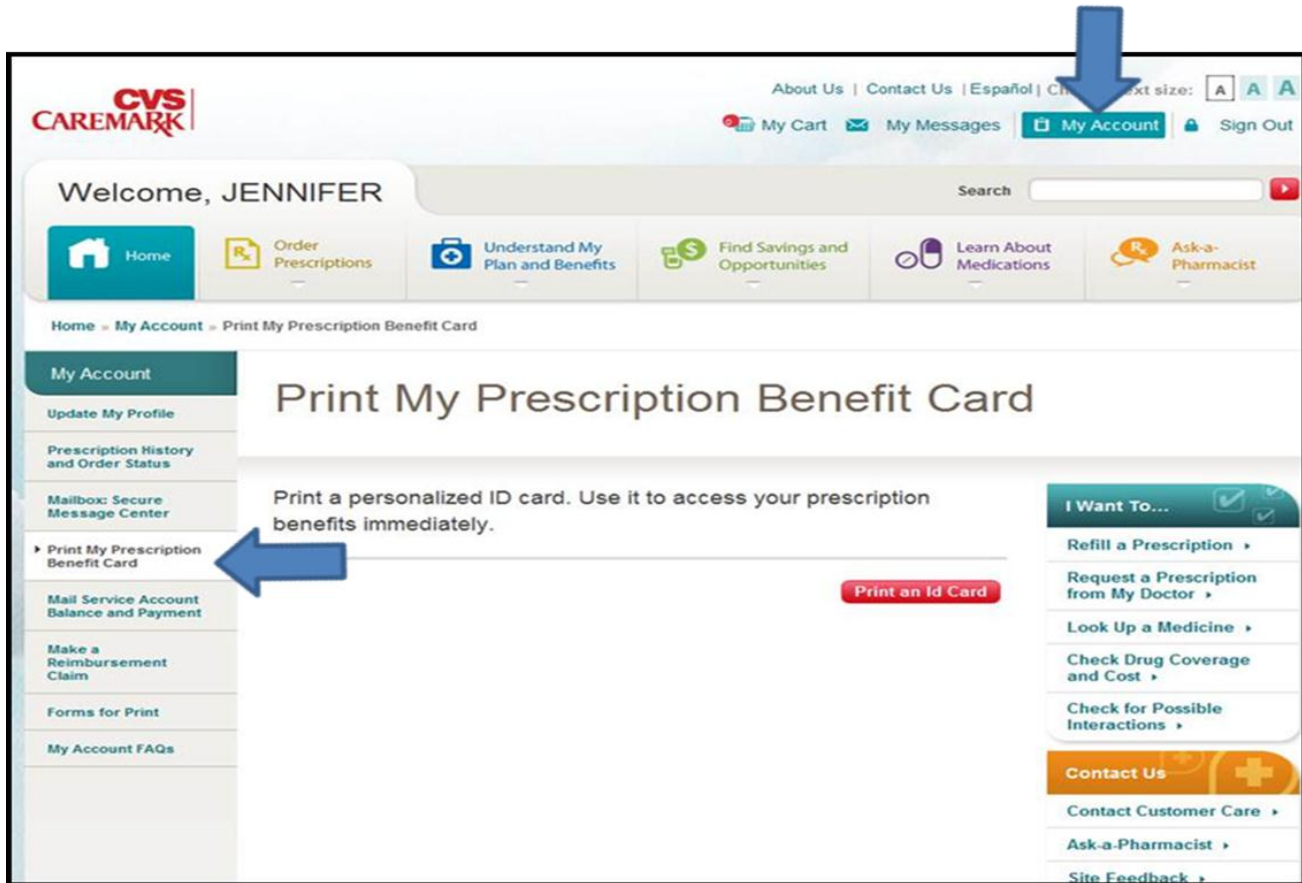
Members can print an id card at www.caremark.com.

Members moving from the standard plan (Plan A or B) to Plan C will need to re-register on Caremark.com since they have technically changed groups.




www.Caremark.com –Caremark Website home page. Plan C members need to register a NEW account

Once you register, you should select the “[My Account](#)” feature at the top of the page then select “[Print My Prescription Benefit Card](#)” from the left side menu.



Screen Shot of www.Caremark.com, My Account, Print an Id Card page

Dear Member,		Print
Please print this temporary ID card for use at a Caremark participating retail pharmacy.		
Follow the steps below to obtain your prescription.		
	Present this card to any participating retail pharmacy to obtain your short-term supply of medicine. For additional pharmacies go to www.caremark.com or contact a Caremark Customer Care representative.	
RXBIN: 004336	Customer Care: (800) 294-6324	
RXPCN: ADV	Submit Claims to:	
RXGRP: RX1606	Caremark	
ISSUER: (9151014609)	PO Box 52136	
ID:	Phoenix, AZ 85072-2136	
Name:		
Please present this temporary ID card to the pharmacist.		
For questions or concerns, please contact a Caremark Customer Care representative toll-free at (800) 294-6324.		
		Print

Sample ID Card for BCBS Plan C member printed from the Caremark website. Personal info (name and Id number) intentionally deleted from this example.